

# FLINT COMMUNITY SURVEYS

Teams of two will be going door-to-door in several Flint neighborhoods to get feedback from residents regarding the water crisis.

**When:** **May 17, 18, 19, 2016, 2-7 PM**

**Where:** Randomly selected Flint Neighborhoods.

These teams are representing several community agencies working together to determine the needs of Flint residents.

The survey will take 15-20 minutes.

Surveys are anonymous.

**We need your help and appreciate your input!**

Questions? Contact Genesee Health System's Customer Service at 810-257-3705.



# CASPER FAQs

## What is CASPER?

CASPER stands for the Community Assessment for Public Health Emergency Response. Genesee Health System, U of M Flint, and community volunteers will provide this in Flint.

## Why should I participate?

The community's involvement will help provide information to determine how and where to direct resources and services to Flint residents related to the water crisis. There are a lot of unknowns right now, and your participation will help us be able to help Flint residents more effectively.

## What will you ask me?

- What information you've received about the water crisis
- Where are you getting your sources of water, and what you use the water for
- Barriers to accessing safe water
- Physical or behavioral health concerns you or household member may be experiencing
- Barriers to accessing health services
- Stress and fear related to the water crisis
- Stress, fear, and anxiety in general
- You may refuse to answer any question, or choose to discontinue the survey at any point.

## Will I be anonymous?

Yes, all your responses will be kept completely anonymous; we are not collecting any identifiable information.

## How long will this take?

The survey will take 15-20 minutes of your time.

## How will I know you from anyone else that comes door to door?

Our teams will be wearing bright green t-shirts and Genesee Health System badges.

## Am I expected to let you into the house?

No, we can conduct the survey wherever is comfortable. Preferably this would be outside the doorway of your house.

## Who can I call if I have questions?

You may call Genesee Health System at 810-257-3707 if you have questions.

## How will the information be used, how is it collated, and where will it be stored?

The information will be made available to anyone everyone—including agencies, organizations, and community members. The goal is to understand the needs of our community and to serve them in a more effective and meaningful way.

The Centers for Disease Control (CDC) and members of the Flint Community Resilience Group (FCRG) (which is comprised of multiple partners including Genesee Health System, MDHHS, UM-Flint, GCHD, and others) will be analyzing the data and disseminating the findings broadly. The FCRG plans to hold at least two community meetings to roll out findings. Look for information in the near future.

Information will be used to guide decision making, identifying resource and service needs, barriers to seeking services, and the levels of stress and anxiety households are experiencing. We need data, not just anecdotal information.

This is not a research study, so results will not be published in a scientific journal. This is a needs assessment, and results will be disseminated widely to the community.

## What follow up should the community expect from this?

The FCRG plans to do more CASPERs after this initial one (possibly every 6 months or annually) in order to provide information about the ongoing and changing needs of the community.